

0410 S 55 PATENT 10/015,380 67645
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Group Art Unit: 2645
Michael W. Brown et al. : Intellectual Property
Serial No: 10/015,380 : Law Department
Filed: 12/12/2001 : International Business
Title: Managing Caller : Machines Corporation
Profiles Across Multiple Hold : 11400 Burnet Road
Queues According To : Austin, Texas 78758
Authenticated Caller Idnetifiers



CERTIFICATE OF MAILING
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on March 26, 2002.

Martha Acosta 3/26/02
Martha Acosta Date

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner of Patents
Washington, D. C. 20231
Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 C.F.R. 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 C.F.R. 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 C.F.R. 1.97(b) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no

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other material information as defined in 37 CFR 1.56 (a)
exists.

The patents and/or publications submitted herewith are
set forth on the attached form, PTO-1449.

In the event a few is required in connection with the
enclosed Information Disclosure Statement, the Commissioner
of Patents and Trademarks is authorized to charge Deposit
Account No. 09-0447 for the necessary amount.

Respectfully submitted,



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In Place of FORM PTO-1449 (Modified)

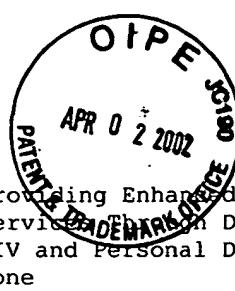
LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT

Serial No. 10/015,380
Applicant: Brown et al.
Filing Date: 12/12/01
Group: 3645
Atty. Docket No. AUS920010824US1

Reference Designation

U. S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Sub-class	Filing Date if Appropriate
AA	US 5,499,288	3/12/96	Simultaneous Voice Recognition and Verification to Allow Access to Telephone Network Services	379	88	3/22/94
AB	US 5,673,404	09/30/97	End-User Customizable Feedback Display for Windowed Applications	395	347	12/20/95
AC	US 5,790,637	8/4/98	Extended Voice Messaging	379	67	2/16/96
AD	US 5,915,001	6/22/99	System and Method for Providing and Using Universally Accessible Voice and Speech Data Files	379	88.22	11/14/96
AE	US 5,940,476	8/17/99	System and Method for Identifying an Unidentified Caller	379	88.02	6/28/96
AF	US 5,946,654	8/31/99	Speaker Identification Using Unsupervised Speech Models	704	246	2/21/97
AG	US 6,038,305	3/14/00	Personal Dial Tone Service with Personalized Caller ID	379	207	8/1/97
AH	US 6,058,364	5/2/00	Speech Recognition of Customer Identifiers Using Adjusted Probabilities Based on Customer Attribute Parameters	704	252	11/20/97
AI	US 6,101,242	8/8/00	Monitoring for Key Words with SIV to Validate Home Incarceration	379	88.02	12/23/97



AJ US 6,122,357 9/19/00 Providing Enhanced
 Service Through Double
 SIV and Personal Dial
 Tone 379 207 4/8/98

AK US 6,178,230 1/23/01 System and Method for
 B1 Identifying a Callee of
 an Incoming Telephone
 Call 379 67.1 11/13/97

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FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Country	Class	Subclass	Translation
AL	JP 10294784A	11/04/98	Japan	HO4M1	57	No
AM	JP 8139797A	05/31/96	Japan	HO4M1	274	No
AN	EP 0585004A2	03/02/94	European	HO4M3	44	Yes
AO	EP 0676882A2	10/11/95	European	HO4M1	27	Yes

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner Initial	Author	Title	Date
AP	WPAT	Derwent	1994-067503
AQ	WPAT	Derwent	1995-346415
AR	WPAT	Derwent	1996-315499
AS	WPAT	Derwent	1999-031530

Examiner: _____ Date Considered: _____

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.